

West U Wellness Massage & Exercise Policy

We are proud to work with licensed massage therapists and personal trainers to offer massage/manual therapy services and exercise rehabilitation, respectively, through West University Wellness.

Pricing

The cash and PCD prices for therapeutic massage* services are as follows:

60 minutes	\$80.00
45 minutes	\$60.00
30 minutes	\$45.00

The cash and PCD prices for exercise rehabilitation services are as follows:

\$1 per minute

*Some major medical health insurance plans cover therapeutic massage/manual therapy services along with your chiropractic treatment. Other insurance companies do not, but they will reimburse you for a substantial portion of the cost. If your insurance falls into the latter category, then we will ask that you pay the full cost of the service up front. We will electronically submit your claim and the insurance company typically pays us back within 45 days from the time that they receive the claim. Once we receive that, then our office will issue you a reimbursement check.

Late Fee for Massage Therapy

There is a 10-minute grace period for massage therapy services. If you are more than 10 minutes late for your massage, there will be a cost of \$1.00 per minute.

Cancellation Policy & Fee

Our massage therapists and personal trainers have a 24-hour cancellation policy. Should you not call to cancel your appointment more than 24 hours in advance of your scheduled appointment, you will be assessed a cancellation fee of \$1 per minute of scheduled services. Please do not notify us by e-mail if you are cancelling – please call us instead at (713) 490-2225 and leave a message for Voicemail Box #1 or the appropriate massage therapist's voicemail.

I, _____, acknowledge that I have read and
(printed name)
will adhere to the cancellation policies outlined above.

Signature

Date

We are committed to providing you exceptional quality healthcare. Please let us know if there is anything we can do to better serve you.